2014 OC Student Survey Results
More than 33% of the current 250 OC students participated in the 2014 NSU Oceanography Library – OC Student Survey and provided valuable feedback on how well the Oceanography Library meets their research and information needs. Below is a summary of the survey results and responses, as well as details from the Oceanography Library on current offerings and enhancements directly related to the results.

Hours of Operation

Survey Results:
- Students asked in the comments to have the library open up until evening classes begin at 6:30pm
- 51% of students would like to see extended library hours during end of term and exam weeks

Library Response & Enhancements:
- The Oceanography Library Webpage has been reorganized to make it easier to locate the hours of operation:
  - The library is currently open until 8:00pm Monday and Tuesday, 6:30pm on Wednesday and Thursday, and 4:30pm on Friday.
  - The library also offers weekend hours on Saturday from 10am-6pm.
- The library will offer extended hours for end of term and exam weeks for the Fall term. An email will be sent to all students notifying them of the new times and it will also be posted to the library Facebook page.

Library Value

Survey Results:
- 96% of students responded that the Oceanography Library is a valuable resource!
- Students requested access to an online bibliography of the OC capstone, thesis, dissertation information
- ProQuest and EBSCO are the most commonly used NSU databases, followed by Google Scholar
- Some students had difficulty accessing online library resources remotely

Library Response & Enhancements:
- The Oceanography Library Webpage currently contains a list of every capstone, thesis, and dissertation by OC students. The library page has been restructured in order to make it easier to find this information. Also, NSU’s new open access Institutional Repository, NSU Works, is adding new theses and dissertations every semester for viewing and download.
- Library training sessions will be provided, starting in the fall semester, on topics such as using ProQuest, EBSCO, and Google Scholar more efficiently. Other sessions will be offered on citation management and EndNote.
- If you cannot get access to NSU databases remotely, please contact the Oceanography Library immediately so that they can resolve this issue for you!
Library Research Guides

Survey Results:
- Nearly 50% of students responded that they were unaware of the library research guides that were available to them online.
- The other 50% of students indicated that they had used the research guides, and found them to be a useful gateway to the library databases and eBook collection.

Library Response & Enhancements:
- The Oceanography Library Webpage is the starting point to all of the Ocean & Aquatic Science Research Guides. Please bookmark this page for your future reference needs! You can also bookmark our complete list of OC Research Guides.
- The Oceanography Library will be providing training seminars on how to navigate and use these helpful research guides starting in the fall. An email and Facebook post will be sent out informing students of the dates once scheduled.

Library Services

Survey Results:
- 90% of students responded that the Oceanography Library staff does a great job of meeting their immediate research and information needs in person and via email. The remaining 10% do not have contact with Library Staff.
- Students requested a variety of library training sessions, including citation management, EndNote, online research tips, research guides, and other topics.
- Most students prefer in-person instructional sessions (60%) to live online (7%) or recorded sessions (29%).
- Students requested improved printing, scanning, and photocopying options in the library.
- Some OC students inquired about the possibility of the use of the library by non-OC NSU Students.

Library Response & Enhancements:
- As mentioned above, the Oceanography Library is actively putting together a schedule for the fall term for library instructional sessions. Student requests for specific topics have been noted and the library is looking into training sessions that the library can either present or facilitate. In addition to the announcements that will go out this fall, you can follow all scheduled programs and seminars on the Oceanography Library Webpage via the News & Events tab.
- The Oceanography Library is currently in the process of upgrading and enhancing the hardware and software available in the library. Some enhancements include software updates, new scanning options, and enhanced AV in the library.
- The NSU Oceanography Library is open to ALL NSU Students, not just NSU OC students. If a non-OC NSU student wishes to use this library, they need to speak to Public Safety when they enter the CoE and they will be granted access to the library. All NSU students are also able to place holds on library materials in the Oceanography Library to be sent to any of the other NSU Libraries at main campus, as well as access the majority of the online ocean sciences resources.

The Oceanography Library plans on implementing a similar OC student survey annually in order to ensure that student research and information needs are being met. Student feedback is greatly appreciated and vitally important to improving library services.

Want to continue giving anonymous feedback? You can do so here.